- O1 We provide guest education on how to ski and snowboard responsibly.
- **Q2** We offer ski and snowboard lessons from qualified instructors.
- We staff a trained ski patrol to provide first aid, assess mountain safety, post warnings, close trails, and conduct avalanche mitigation (when necessary).
- We conduct ongoing lift inspections and maintenance, work with regulatory agencies, and staff trained lift operations personnel to operate lifts.
- We monitor weather and mountain conditions and modify operations when appropriate.
- We provide trail difficulty rating symbols relative to a resort's specific terrain.
- We use required and industry approved signage to help direct and educate guests.